

# Privacy Policy – VisitMe (Fortified Security)

## Introduction

Fortified Security (“Company,” “we,” “us,” or “our”) operates the VisitMe platform, including our website, application dashboard, and visitor kiosk/check-in systems.

This Privacy Policy explains how we collect, use, store, and protect personal information when you use VisitMe.

## Information We Collect

We may collect personal and sensitive information including but not limited to: name, email address, phone number, photographs, biometric identifiers (such as facial recognition data and fingerprints), government-issued identification including driver’s licenses, IP addresses, device information, and usage data.

## How We Use Information

Information collected through VisitMe is used solely for security, identity verification, visitor management, communication, compliance, and internal operational purposes.

## Data Sharing and Third-Party Services

We may share information with trusted third-party service providers including Azure (cloud hosting and storage), Stripe (payment processing), email service providers, and SMS/text messaging services.

These providers are authorized to use information only as necessary to provide services on our behalf and are contractually obligated to safeguard data.

## Biometric and Identification Data

Biometric and identification data are collected only where permitted by law and are used strictly for identification, security, and access control purposes.

Such data is not sold, rented, or shared for marketing or advertising purposes.

## Data Retention

We retain personal information only for as long as necessary to fulfill the purposes outlined in this policy, comply with legal obligations, resolve disputes, and enforce agreements.

## Security Measures

We implement reasonable administrative, technical, and physical safeguards designed to protect personal information from unauthorized access, disclosure, alteration, or destruction.

## Your Rights (GDPR & CCPA)

Depending on your location, you may have rights including the right to access, correct, delete, or restrict processing of your personal data.

California residents have the right to know what personal information is collected and to request deletion. EU residents have rights under GDPR including data portability and the right to lodge a complaint with a supervisory authority.

## Children's Privacy

VisitMe is not intended for use by children under the age of 13, and we do not knowingly collect personal information from children.

## Policy Updates

We may update this Privacy Policy from time to time. Updates will be reflected by a revised 'Last Updated' date.